

Yealink

YEALINK
WH6X DECT
Wireless
HEADSET





Why Yealink Headset

Why Yealink

No.1 Market Share

38.4% Compound Growth Rate



Audio
and
Video

SMB
and
Enterprise

IP Phone
and
VCS



Audio Devices

Personal Collaboration Devices

Video Solution



Business Desk Phone Series



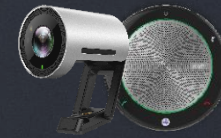
Conference Phones



Multi-Cell/Single DECT solution



Business Headset



Speaker & Camera



VC Series



MeetingEye Series

Yealink

Business Headset will be one of the three strategy product lines in Yealink.

Why Yealink Headset

1/3 Investment

Headset will be the strategic product line in Yealink, there will be 30% of total R&D investment on Headset product line

7+ Years

7+ years experience on wireless technology, 9+ DECT products released.

- DECT Wireless Technology
- Bluetooth Wireless Technology

20+ Years

20+ years experience on audio communication technology.

- Audio Cancelation Technology
- Sound Technology

40+ Months

40+ months headset market research & analyze, technology development

- Supply Chain
- Manufacture

200+ Customers

Researched 200+ customers in 15+ countries to study and understand all headset requirements

- User Experience
- Feature Requirement

1000+ Head Styles

1000+ head styles globally in database of Yealink to find out the best wearing experience.

- Wearing Comfortable
- ID Design & Materials



WH6 DECT Wireless Headset Series

Redefine Your Workspace

Yealink DECT Wireless Headset WH6 Series



WH62 Dual/Mono



WH63 Convertible



WH66 Dual/Mono



WH67 Convertible



The simple and powerful DECT Wireless headset series, ideal for co-working spaces, home office or private office



Ergonomic Design

for All-day Wearing Comfort

Dual/Mono For WH62 & WH66



Convertible For WH63 & WH67



Breathable
Wearing



Lightweight
Design



Soft Leather Ear
Cushions
(WH62 & WH66)



330° Adjustable
Microphone (WH62
& WH66)



Noise-Canceling Microphone

for Superior calling experience



HD Voice Quality | Yealink Acoustic Shield Technology | Dual Microphones

Long Wireless Range & All Day Power

for More Working Flexibility



Enable to move around the office without losing their call



Long Wireless Range
for up to 160m



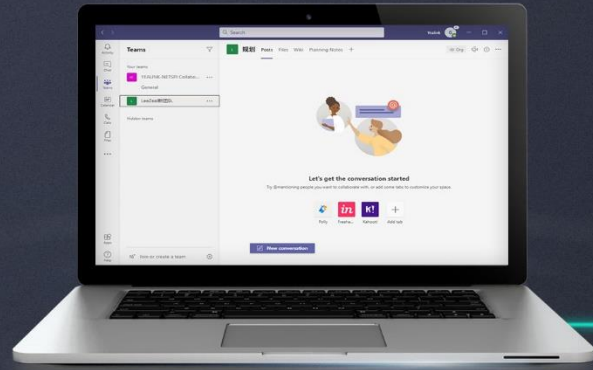
All Day Power
for up to 14 hours talk time



High Density Installation
for up to 200 users (EU)

Broad Compatibility

for Consistent Calling Experience



- Broad Compatibility with mainstream UC Applications
- Teams version available for the unified Teams experience

- Connecting Yealink phones without EHS
- Supports USB connection for Plug-and-Play

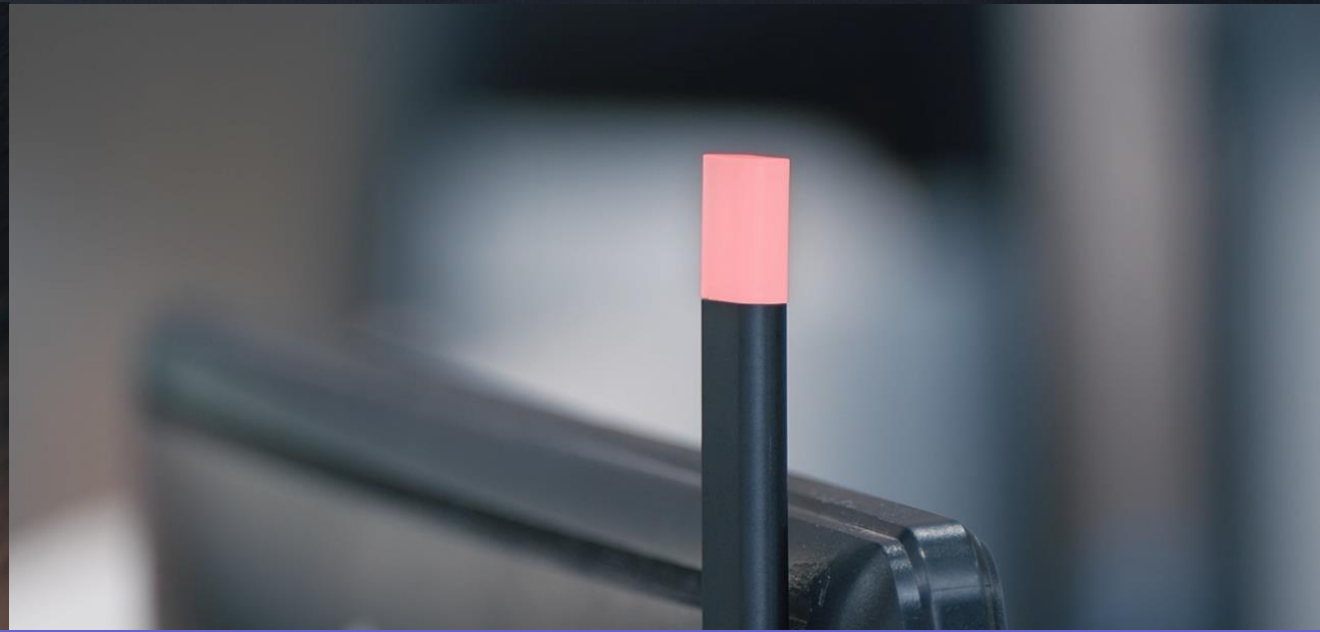


UC or Teams edition

Broad Compatibility with mainstream UC Applications:



Busylight helps to reduce distractions and eliminate interruptions



Integrated Busylight

- Customizable
- Synchronously present working state

Busylight Peripheral

- Customizable
- Plug-and-Play
- Synchronously present working state

Yealink DECT Wireless Headsets Series



On the Head Headset



Convertible Headset



Basic Base



Premier Base



WH62



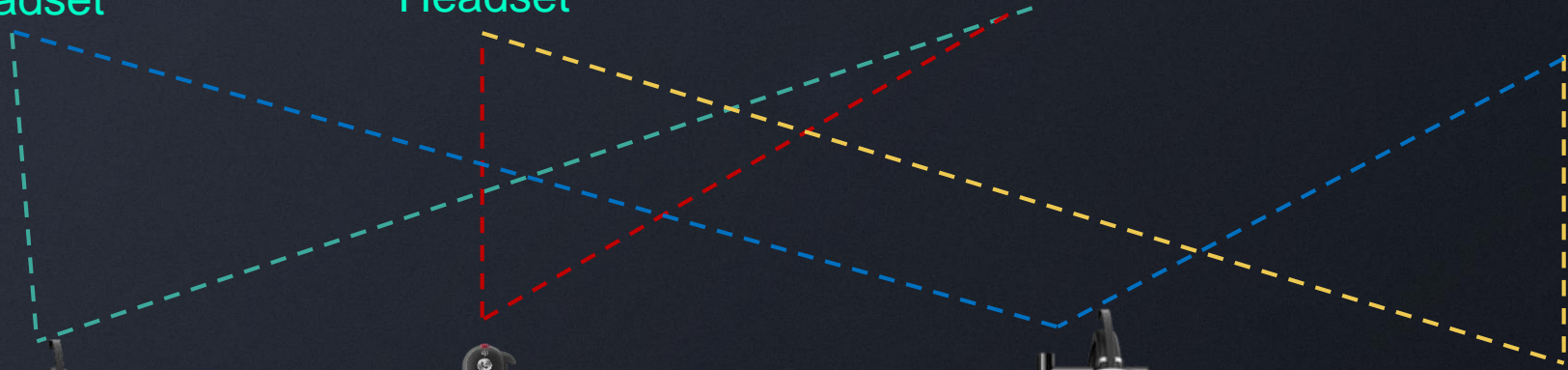
WH63



WH66



WH67



Key Features of WH63/62

Segment: Basic DECT Wireless Headset, Open Office



WH62



WH63

Headset:

- 2x Microphones (Yealink Acoustic Shield Technology)
- Integrated Busylight
- Talk Time: WH62 Dual/Mono: 14h/13h, WH63: 8h
- Range: WH62: 160m; WH63: 120m

Base:

- 2 Micro USB 2.0 Ports
- Ringer
- 2.5mm Port (for Busylight Bar)

Optional Accessories:

- Busylight Bar
- Neckband for WH63 Convertible Headset

Entry-level DECT Wireless Headsets – WH62



Entry-level DECT Wireless Headsets – WH63



Convertible Headset
4x Wearing Options
2x Microphones
Yealink Acoustic Shield Technology



2.5mm Jack Port
Busylight bar (Optional)

Control Buttons



Mute Button

Answer Button

Volume, Touch Control

Busylight on Headset

Mute Status Light

Ringer

Power Indicator light

2x Micro USB Ports
(No EHS for phone)



WH63 Wearing Options



Eartips



Ear-hook



Over-the-Head Mono



Neckband

Connections of Basic Base



Micro USB Port
for PC

Micro USB Port
for SIP Phone

Power Adapter

2.5mm Jack Port
for Busylight (Optional)

Note: Please make sure the Micro USB port connect to right port for PC and SIP Phone

Connections of Basic Base



Just **ONE** USB Cable
(No need a EHS Adapter)



Key Features of WH67/66

Segment: Premier Wireless Headset, UC, Work from Home, Office



WH66



WH67

Headset:

- 2x Microphones (Yealink Acoustic Shield Technology)
- Integrated Busylight
- Talk Time: WH66 Dual/Mono: 14h/13h, WH67: 8h
- Range: WH66: 160m; WH67: 120m

Base:

- 1x USB3.0 Connection, 2-Ports USB 3.0 Hub
- Built-in Bluetooth 4.2
- 4-inch Touch Screen
- Hands-free Speaker
- Ringer
- 2.5mm Port
- Busylight Bar

Additional Accessories:

- Mobile Phone Wireless Charger

Premier DECT Wireless Headsets – WH66

Redefine your Workspace Yealink UC Workstation



**Mobile Phone Wireless
Charger (Optional)**

4-inch Touch Screen

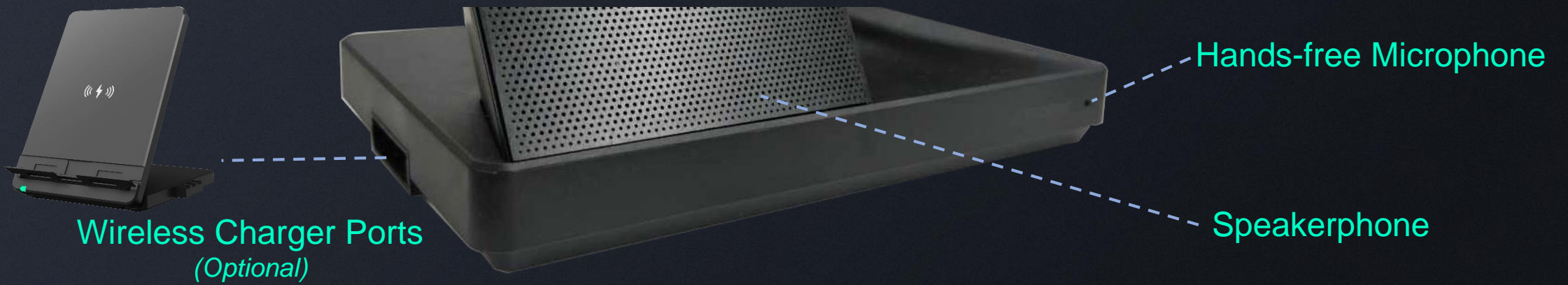
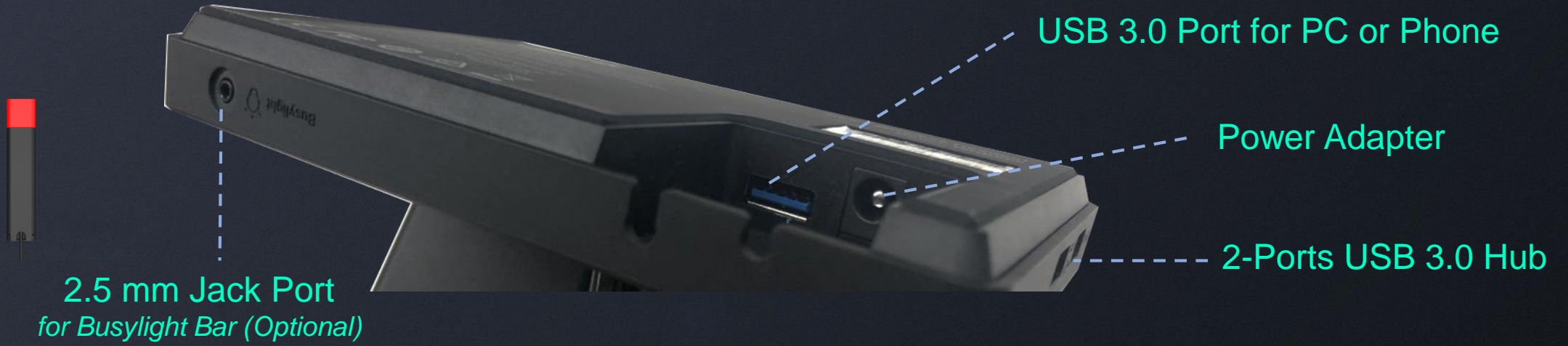
Hands-free Speaker

2x Microphones

USB+Bluetooth Connection

USB Hub

Connections of Premier Base



WH6 DECT Wireless Headset Series

		WH62 Mono/Dual	WH63	WH66 Mono/Dual	WH67	
Headset	Headset Wearing Style		Over-the-head	Convertible	Over-the-head	Convertible
	Audio	Microphone	2x	2x	2x	2x
		Yealink Accoustic Shield	√	√	√	√
		Wideband (Talking Mode)	√	√	√	√
		Super Wideband (Music Mode)	√	√	√	√
	Features	Busylight on Headset	√	√	√	√
		Mic-boom lift for Mute	√	x	√	x
		Ear Cushions Easily Replaceable	√	√	√	√
	Range	DECT Wireless Range – up to m	160	120	160	120
	Battery	Talking Time – up to hours	Mono:13/Dual:14	8	Mono:13/Dual:14	8
Standby Time – up to hours		Mono:90/Dual:125	54	Mono:90/Dual:125	54	
Base	Features	4-inch IPS Touch Screen	x	x	√	√
		Built-in USB 3.0 Hub	x	x	2x	2x
		Speakerphone Mode	x	x	√	√
		Ringer	√	√	√	√
	Connectivity	USB Input Connections	2x Micro USB	2x Micro USB	1x USB 3.0	1x USB 3.0
		Bluetooth Connections	x	x	2x	2x
	Accessories	Busylight (2.5mm port)	Optional	Optional	Optional	Optional
		Qi Wireless Charging Stand	x	x	Optional	Optional



WH66 & WH67 × UC workstation

WH66 & WH67 x UC workstation

for More Working Possibilities



Hands-Free
Speakerphone

Mobile Phone
Station

4-inch
Multitouch Screen

USB Hub



All Devices in One

Combines a full-duplex speakerphone, USB hub, wireless charging stand and control pad.

All Connections in One

Built-in Bluetooth and USB connection allow the connectivity of 3 devices simultaneously.

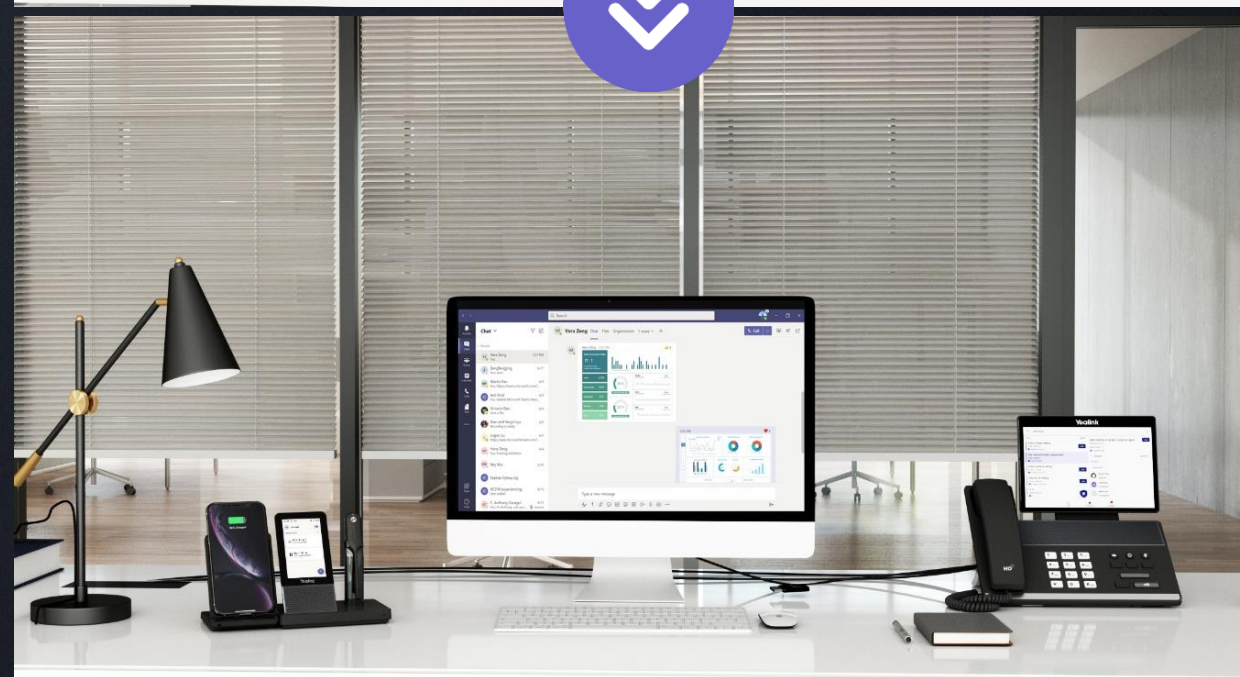
All Controls in One

Realize devices connection, calls control, change settings with one touch.

All-in-One UC workstation

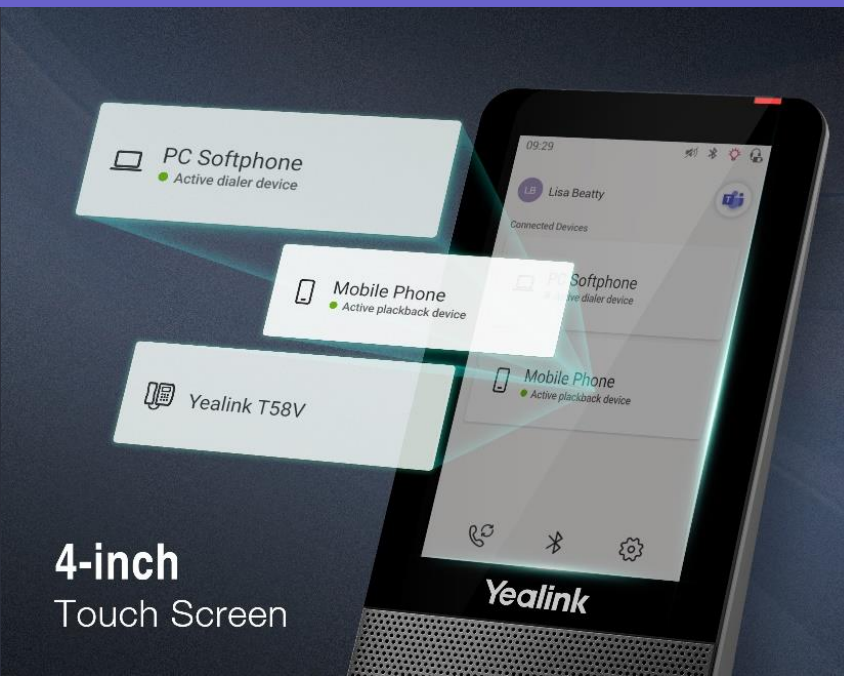
Keep your workspace tidy and clean

- Wireless Mobile Phone Charging Stand
- 4-inch Touch Console
- Full-duplex Speakerphone with AEC
- Noise-canceling Technology
- USB + Bluetooth Connection
- 2 Ports USB Hub
- Busylight Peripheral



Control all Meetings and Calls through One Touch

- One touch to activate Teams app, make/receive calls through different devices or platforms
- Call control – dial a call, join a meeting, call merge, mute, hold, etc.
- Customize personal settings
- Choose your preferred way to have a call through headset or speakerphone.



4-inch
Touch Screen



4-inch
Touch Screen



Hands Free
Speakerphone

Recommended User Scenarios



Open Office/ Call Center

Key consideration: Background noise, Interruptions, Instant connection, Freedom to move around.

- Dual microphones with Yealink Acoustic Shield technology for noise cancellation
- Busylight helps to reduce distractions and eliminate interruptions
- Dual USB connection to PCs and Phone simultaneously
- Up to 160 meters' mobile range and 14 hours' talk time



WH62



WH63



Home Office/ Private Office/ Hot Desking

Key consideration: Simplified workspace, Flexible conversations, Quick switch between calls

- All-in-one professional communication device to minimize the number of tools and wires
- Easily manage calls and devices on the 4-inch touch console
- Full-duplex Hands-free Speakerphone with AEC
- Optional Qi wireless mobile phone charging stand



WH66



WH67

Full Portfolio of business headsets

USB Wired Headsets (Office/Call Centric)



UH34



UH36



Coming Soon

UH38

RJ/QD Wired Headsets (Call Centric)



YHS34



YHS36

DECT Wireless Headsets (Office/Call Centric)



WH62



WH63



WH66



WH67

Bluetooth Wireless Headsets (On-the-go)



Coming Soon



Coming Soon



Coming Soon

FAQ

1. How to report headset issues or questions to Yealink?

The official way: <https://ticket.yealink.com/>

* Summary:

* Issue Type:

* Priority: ?

* Mail to: Enter the E-mail address where you want to be notified, multiple E-mail addresses must be separated by ; or Enter

Product

Company Name:

* Distributor:

Project:

* Product:

* Product Category	* Product Model	* Firmware version ?	Operation
USB Peripherals ▾	WH67 ▾	125.420.0.20 ×	+

More info: <https://support.yealink.com/>

FAQ

2. How about compatibility of WH6X?

Download the compatibility list from support website.

<https://support.yealink.com/documentFront/forwardToDocumentDetailPage?documentId=382>

3. Why WH6X can't work with Teams? Call control doesn't work.

Only the “**Teams Only**” account supports HID control protocol for USB devices, which is managed by Teams.

<https://docs.microsoft.com/en-us/microsoftteams/teams-and-skypeforbusiness-coexistence-and-interopability>

4. When will the Music Mode be supported?

The new version that supports **Music Mode** will be released at the end of June or earlier July.

5. What's charging power of WHC60 (Wireless Charger of WH66/67)?

The charging power of WHC60 is **10W**.

6. What's Bluetooth reconnection time of WH66/67?

The default timeout of Bluetooth reconnection is 33s currently. We'll release a version to support **unconditional Bluetooth reconnection** before Feb 7th.

FAQ

7. What's the difference between Teams version and UC version?

For WH62/WH63:

- ①The function keys on the base are different. The Teams version is the **Teams button**, supporting the Teams-related functions; the UC version is the **voice assistant button**, which implements the voice assistant function if the operating system and softphone support.
- ②The call control button on the headset: The Teams version is the button with a **Teams logo**, supporting the Teams-related function; the UC version has no Teams logo and supports the **voice assistant** function.

For WH66/WH67:

- ①The default user interface on the base is different. For the Teams version, the **default preset platform is Teams**; for the UC version, the **default preset platform is UC**. Users can switch the platform under the advanced setting.
- ②The call control button on the headset: The Teams version is the button with a **Teams logo**, supporting the Teams-related functions; the UC version has no Teams logo and supports the **voice assistant** function.

FAQ

8. Why doesn't the base respond when there is an incoming call from the desk phone?

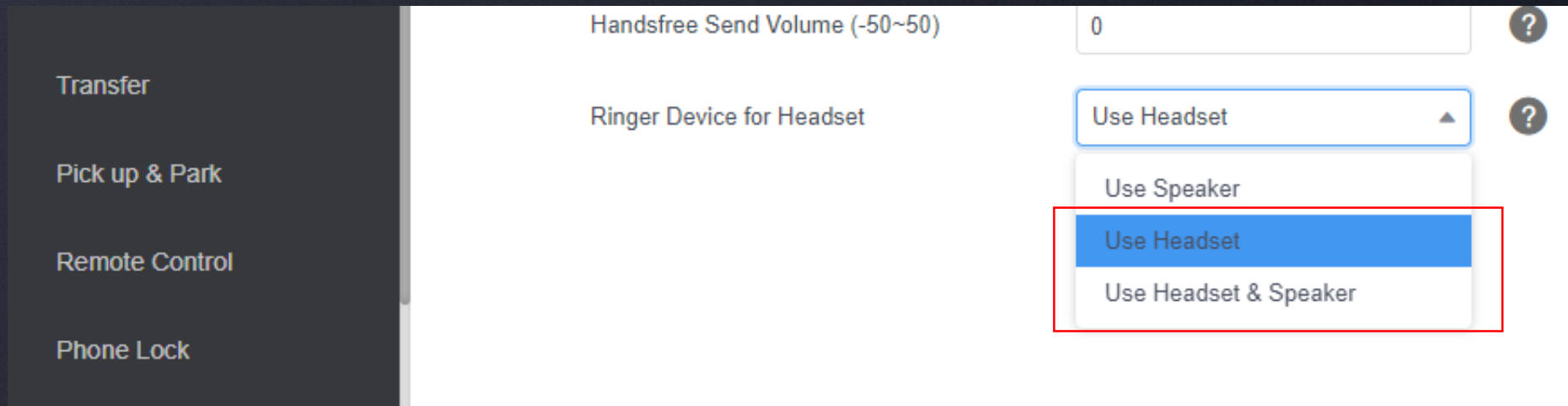
Make sure the ringer device for the phone is set as Use Headset.

Steps:

1. Access the web user interface of the desk phone.

2. Go to Features->Audio.

3. Select **Use Headset** or **Use Headset & Speaker** from the Ringer Device for Headset.



FAQ

Use Headset: Only base rings ✓

Use Headset & Speaker and disable Ring Tones on base: Only desk phone rings

Use Headset & Speaker and enable Ring Tones on base: Both desk phone and base ring ✓

Note: For some desk phones, you also have to press the HEADSET key on your phone first to perform call controls normally on Yealink WH6X. For more information on compatible desk phones, refer to the specific compatible guide.

Q & A

Yealink